# **Big Data Analytics**

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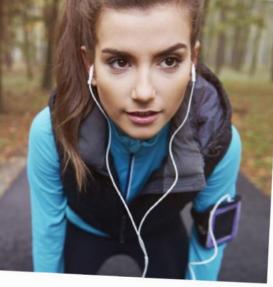


Coffee Drinker

Recently purchased an expensive espresso machine

Favorite brand is Durham Denim. Visits their website often for new products.





Taylor

Sporty; likes hiking, camping, and outdoor activities

It's a sunny Sunday in San Francisco and nearly 75 degrees.



# Current Practices -

#### Predefined

Performs preset scenarios such as "buy 6, get the 7<sup>th</sup> coffee free" and...

on Sunday, Taylor receives an offer for a **free coffee**.

#### Predictive

Predicts Taylor wants coffee based on past transactions and...

on Sunday, Taylor receives an offer for **free coffee**.





# Adaptive Intelligence

Processes insight from Taylor's digital footprint, recent transactions, and...

social activity... wea

location weather...

others like her at this moment...

and real-time actions.

Then...

anticipates she needs a cooler drink, considers her high price threshold, and...

on Sunday, Taylor is offered a **free iced coffee**, and an **up-sell offer** for **premium coffee beans**.

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# **Big Data Analysis Techniques**

- 1. Association rule learning
- 2. Classification tree analysis
- 3. Genetic algorithms
- 4. Machine learning
- 5. Regression analysis
- 6. Sentiment analysis
- 7. Social network analysis

# 1. Association rule learning

# Are people who purchase tea more or less likely to purchase carbonated drinks?

- Association rule learning is a method for discovering interesting correlations between variables in large databases. It was first used by major supermarket chains to discover interesting relations between products, using data from supermarket point-of-sale (POS) systems.
- Association rule learning is being used to help:
  - place products in better proximity to each other in order to increase sales
  - extract information about visitors to websites from web server logs
  - analyze biological data to uncover new relationships
  - monitor system logs to detect intruders and malicious activity
  - identify if people who buy milk and butter are more likely to buy diapers

# 2. Classification tree analysis

### Which categories does this document belong to?

- Statistical classification is a method of identifying categories that a new observation belongs to. It requires a training set of correctly identified observations – historical data in other words.
- Statistical classification is being used to:
  - automatically assign documents to categories
  - categorize organisms into groupings
  - develop profiles of students who take online courses

# 3. Genetic algorithms

Which TV programs should we broadcast, and in what time slot, to maximize our ratings?

- Genetic algorithms are inspired by the way evolution works that is, through mechanisms such as inheritance, mutation and natural selection. These mechanisms are used to "evolve" useful solutions to problems that require optimization.
- <u>Genetic algorithms</u> are being used to:
  - schedule doctors for hospital emergency rooms
  - return combinations of the optimal materials and engineering practices required to develop fuel-efficient cars
  - generate "artificially creative" content such as puns and jokes

# 4. Machine learning

Which movies from our catalogue would this customer most likely want to watch next, based on their viewing history?

- Machine learning includes software that can learn from data. It gives computers the ability to learn without being explicitly programmed, and is focused on making predictions based on known properties learned from sets of "training data."
- Machine learning is being used to help:
  - distinguish between spam and non-spam email messages
  - learn user preferences and make recommendations based on this information
  - determine the best content for engaging prospective customers
  - determine the probability of winning a case, and <u>setting legal billing rates</u>

# 5. Regression analysis

### How does your age affect the kind of car you buy?

- At a basic level, regression analysis involves manipulating some independent variable (i.e. background music) to see how it influences a dependent variable (i.e. time spent in store). It describes how the value of a dependent variable changes when the independent variable is varied. It works best with continuous quantitative data like weight, speed or age.
- Regression analysis is being used to determine how:
  - levels of customer satisfaction affect customer loyalty
  - the number of supports calls received may be influenced by the weather forecast given the previous day
  - neighbourhood and size affect the listing price of houses
  - to find the love of your life via <u>online dating sites</u>

### 6. Sentiment analysis

### How well is our new return policy being received?

- Sentiment analysis helps researchers determine the sentiments of speakers or writers with respect to a topic.
- Sentiment analysis is being used to help:
  - improve service at a hotel chain by analyzing guest comments
  - customize incentives and services to address what customers are really asking for
  - determine what consumers really think based on opinions from social media

# 7. Social network analysis

### How many degrees of separation are you from Tom Cruise?

- <u>Social network analysis</u> is a technique that was first used in the telecommunications industry, and then quickly adopted by sociologists to study interpersonal relationships. It is now being applied to analyze the relationships between people in many fields and commercial activities. Nodes represent individuals within a network, while ties represent the relationships between the individuals.
- Social network analysis is being used to:
  - see how people from different populations form ties with outsiders
  - find the importance or influence of a particular individual within a group
  - find the minimum number of direct ties required to connect two individuals
  - understand the social structure of a customer base

# Lifecycle of a Data Analytics Project



# Generic Lifecycle of a Data Analytics Project

- Identifying the problem
- Designing the data requirement
- Pre processing data
- Performing analytics over data
- Visualizing data

https://www.packtpub.com/mapt/book/big\_data\_and\_business\_intelligence/9781782163282/5/ch05lvl1sec36/understanding-the-data-analytics-project-life-cycle

# HOW THINGS HAVE ALWAYS BEEN DONE



### COST AND COMPLEXITY



# HOW THINGS SHOULD BE DONE.

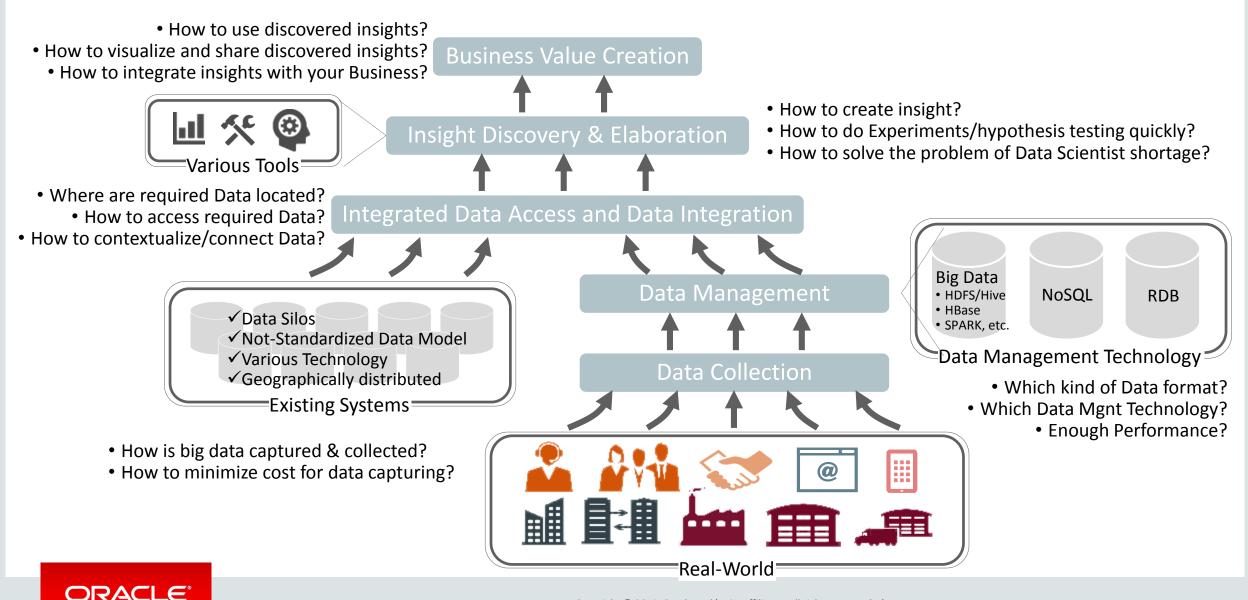
EMBEDDED MACHINE LEARNING

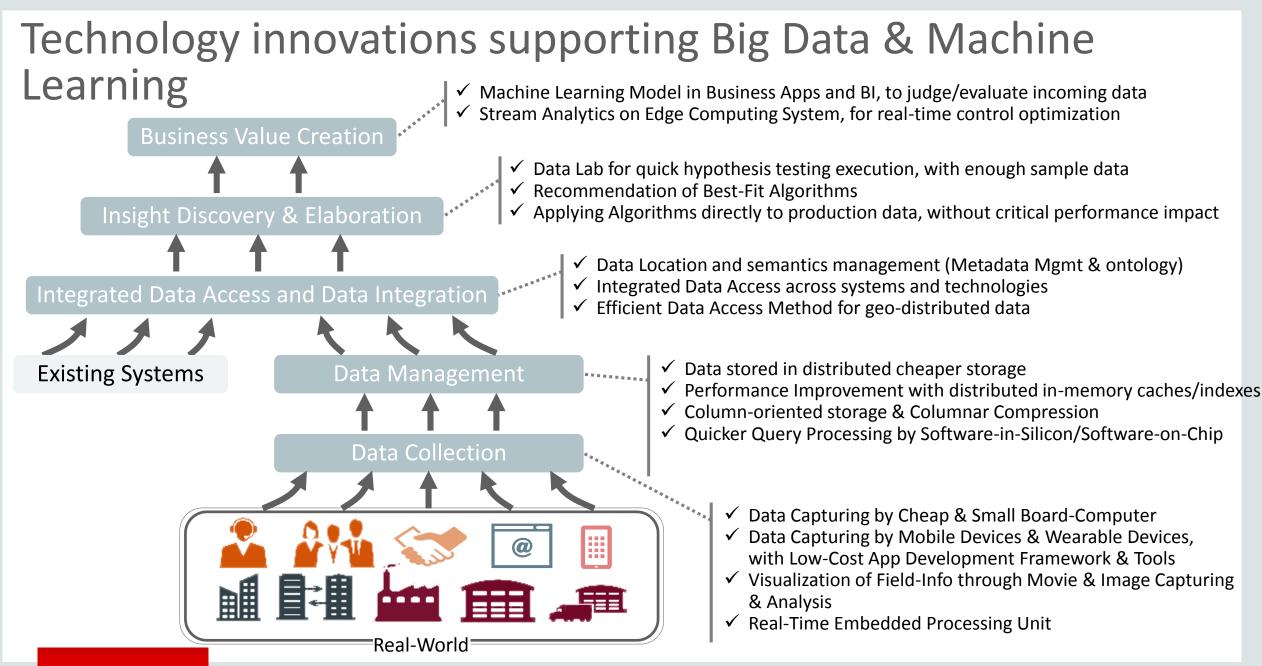
DATA



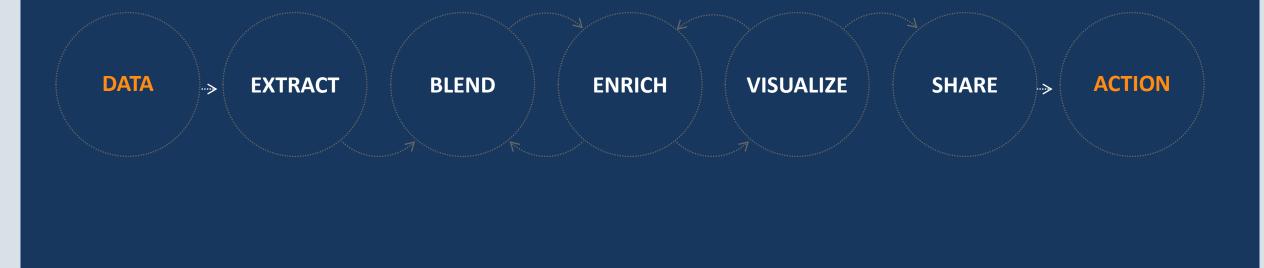
**DISCOVERY** 

# Challenges around Machine Learning & Big Data





# HOW THINGS HAVE ALWAYS BEEN DONE.



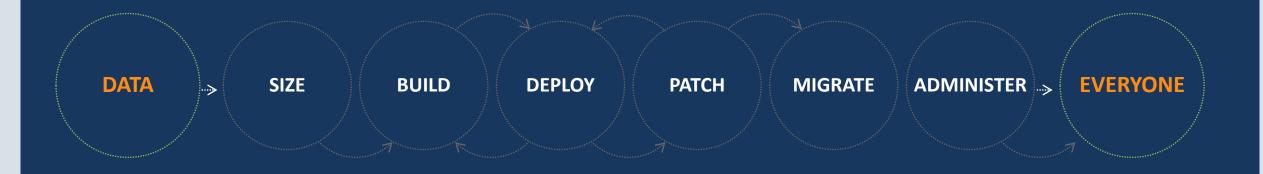


# **HOW THINGS SHOULD BE DONE.**





# HOW THINGS HAVE ALWAYS BEEN DONE.



### **REPETITIVE TASKS AND HUMAN ERROR**



# HOW THINGS SHOULD BE DONE.

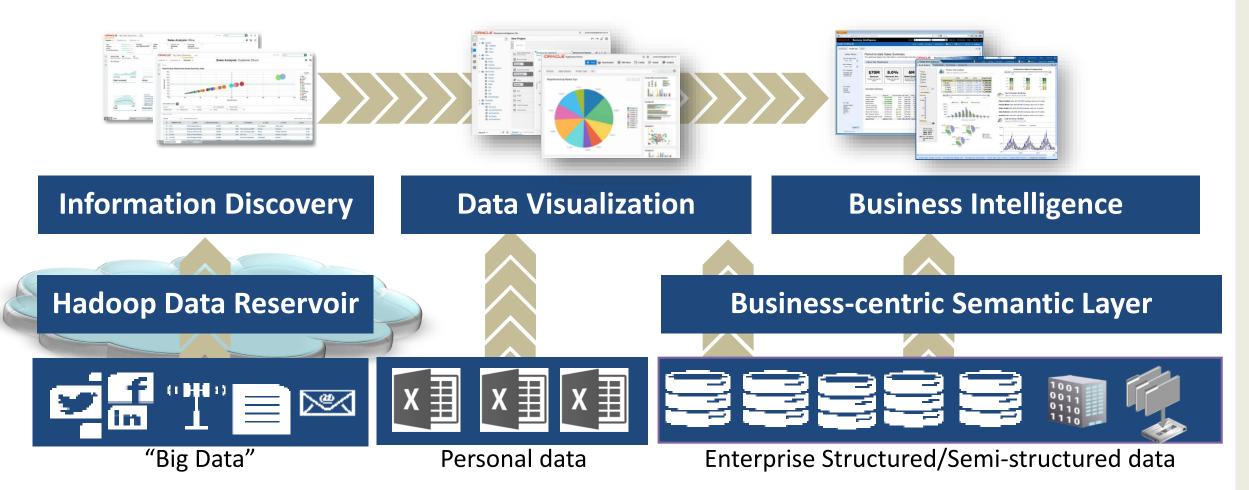




# Information to Insight

### **Modern Approach**

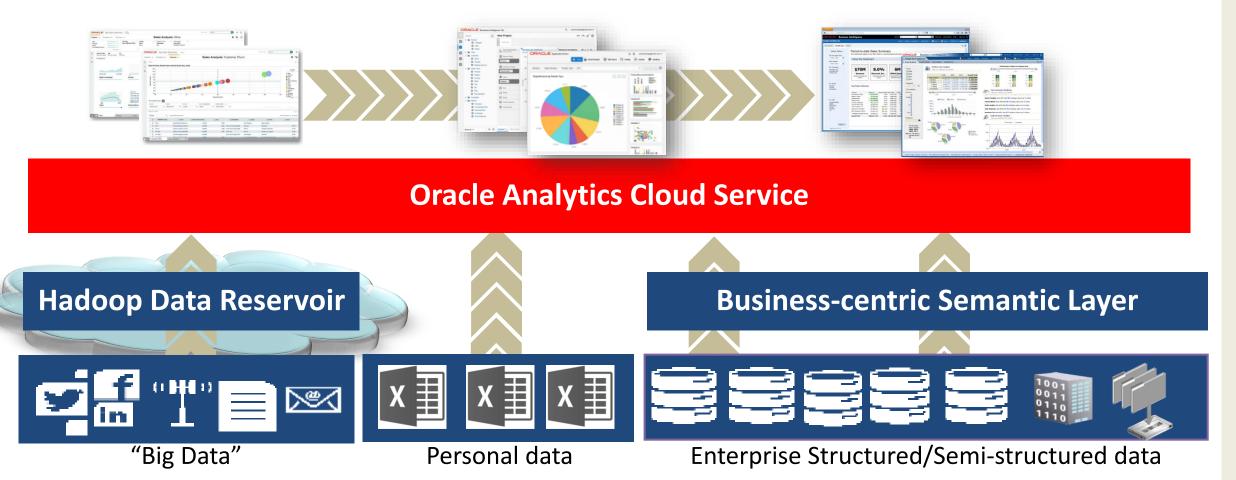




### **Data Flow through the Enterprise**

### **Modern Approach**





### All Data, Any Size, Any Location

Oracle Autonomous Data Warehouse Cloud

#### --- Oracle Analytics Cloud

Data Analysis and Collaboration Explore and discover using natural language, visualization, & storytelling

Data Preparation Prepare enriched, sharable, & reliable data sets

Data and Model Catalog One place to collect, search, explore & curate all data, Self Service along side enterprise semantics.



Oracle Big Data Cloud Service

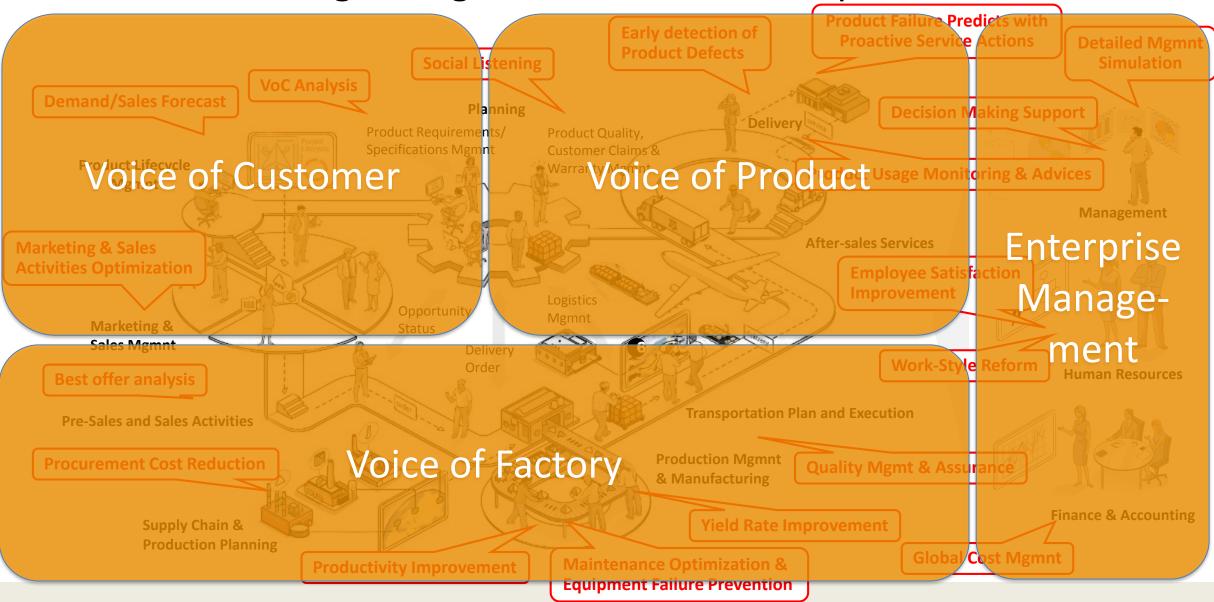


# Enterprise use cases of Machine Learning on Big Data



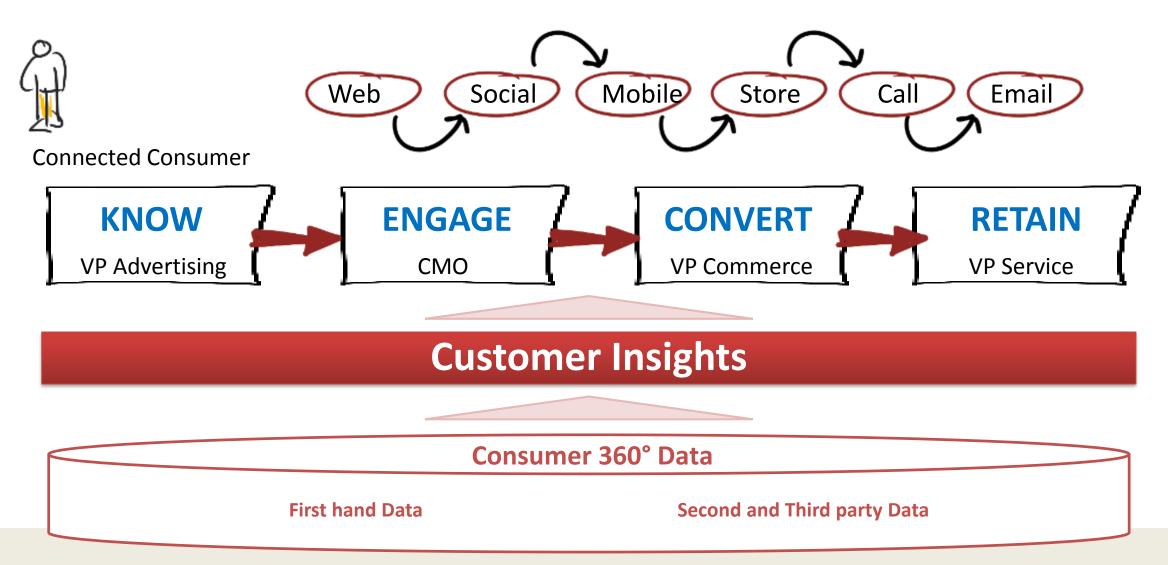
#### "Machine Learning on Big Data" use case examples **Product Failure Predicts with** Early detection of **Proactive Service Actions Detailed Mgmt Product Defects Social Listening** Simulation **VoC Analysis Demand/Sales Forecast** Planning **Decision Making Support** Delivery Product Requirements/ Product Quality, Specifications Mgmt Customer Claims & Product Lifecycle Warranty Mgmt **Product Usage Monitoring & Advices** Mgmt Management **After-sales Services Marketing & Sales Activities Optimization Employee Satisfaction** Improvement Logistics Opportunity Mgmnt Marketing & Status Sales Mgmt Delivery **Work-Style Reform** Order **Human Resources Best offer analysis Transportation Plan and Execution Pre-Sales and Sales Activities Production Mgmnt Procurement Cost Reduction Quality Mgmt & Assurance** & Manufacturing **Finance & Accounting Yield Rate Improvement** Supply Chain & **Production Planning Global Cost Mgmt Maintenance Optimization & Productivity Improvement Equipment Failure Prevention**

### "Machine Learning on Big Data" use case examples



### Voice-of-Customer use case

Complete refoundation of customer interaction, thanks to knowledge and usage of all customer-related data

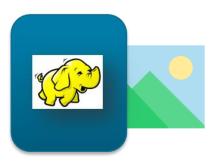


# **Considerations for a Successful Data Analytics Project**



### Implementing Big Data Projects: Overview





1. Information Data Management Architecture

2. Understanding 3. Hadoop Architectural Patterns, the Hadoop Ecosystem General Rules, and Recommendations



4. Big Data Appliance Management Tools



5. Resource Management



6. File Types and Compression 7. Sec

7. Security



8. Back-up and Disaster Recovery



9. Data Integration Tools



10. End-user Tools



# Hadoop Ecosystem Projects

Hadoop Project	Туре	Purpose
Hive	MR abstraction	Provide SQL-like (HiveQL) Functionality
Pig	MR abstraction	Provide functional programming interface
HBase	NoSQL database	Fast, scalable NoSQL engine
Hue	Web GUI	Web interface for end-users
Cloudera Manager	Web GUI for managing CDH	Web interface for administrators
Sqoop	Data import and export	Import and export data between RDBMS and HDFS
Flume	Data import	Stream real-time data into HDFS
Oozie	Workflow builder	Workflow scheduler
Impala	Run SQL queries	Run real-time SQL queries
Avro	Data interchange protocol	Data serialization and De-serialization
Mahout	Machine learning libraries	Algorithms and scripts
Kafka	Distributed streaming platform	Distributed service bus



# Hadoop: Use Cases and Data Generated

#### Types of Analyses that use Hadoop:

- Market analysis
- Product recommendations
- Demand forecasting
- Fraud detection
- Text mining
- Index building
- Graph creation and analysis
- Pattern recognition
- Collaborative filtering
- Prediction models
- Sentiment analysis
- Risk assessment

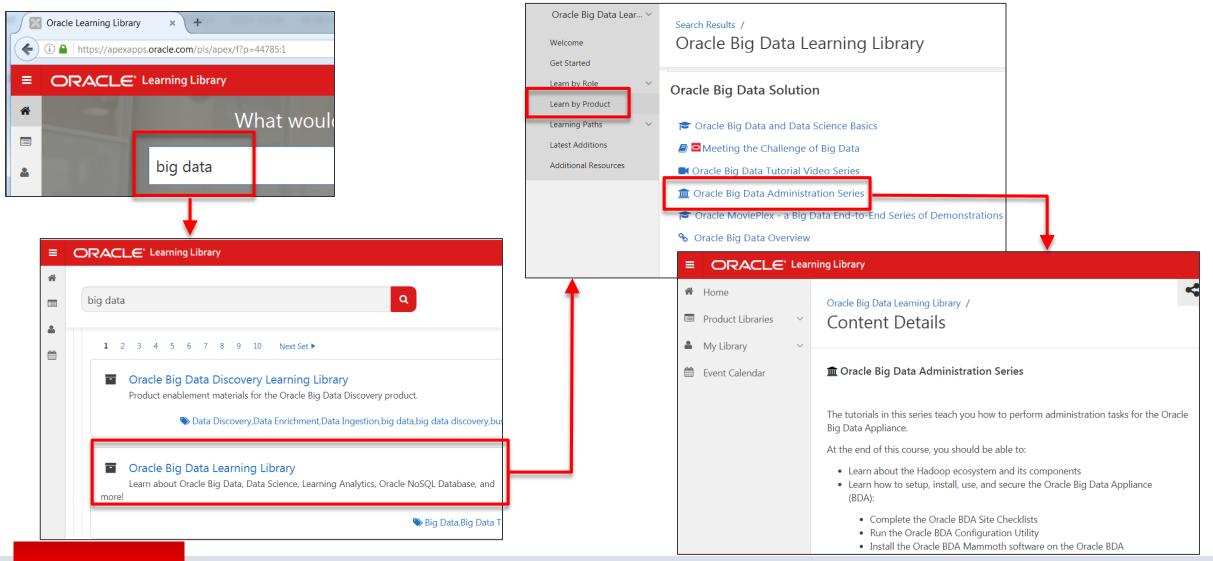
#### Types of data generated:

- Financial transactions
- Sensors data
- Server logs
- Analytics
- Email and text messages
- Social media



# Additional Resources: Oracle Learning Library (OLL)

#### http://www.oracle.com/goto/oll



### **Oracle University Courses**

#### education.oracle.com



ORACLE

Oracle Big Data Fundar	mentals Ed 2		_		-	
Systems > Engineered Systems > Big Data Appliance In the Oracle <b>Big Data</b> Fundamentals course, you learn to use Oracle's Integrated <b>Big Data</b> Solution to acquire, process, integrate and analyze <b>big data</b> . You will also learn about the Oracle <b>Big Data</b> Appliance, Oracle <u>Read More</u> View Schedule						
Oracle Big Data	Fundamentals Ed 2	Price	Duration	Course Materials	Lang	
► View Details	Training On Demand	US\$ 3,400	5 Days	English	Engli	
View Schedule	Classroom Training	US\$ 3,875	5 Days	English	Engl	
View Schedule	Live Virtual Class	US\$ 3,675	5 Days	English	Multi	
Required Prerequis Database Basics a						

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Торіс	URL
Information Management and Big Data: A Reference Architecture	http://www.oracle.com/technetwork/database/bigdata- appliance/overview/bigdatarefarchitecture-2297765.pdf
Architecting Big Data	https://www.youtube.com/watch?v=JT4qjEOU3KQ
Major goals of HDFS design	http://www.itversity.com/topic/major-goals-of-hdfs-design/
HDFS Design Concepts	http://hadooptutorial.info/hdfs-design-concepts/
NoSQL Databases	http://nosql-database.org/
Apache HBase Do's and Don'ts	http://blog.cloudera.com/blog/2011/04/hbase-dos-and-donts/
HBase	https://www.slideshare.net/sawjd/h-base-20140613
Lambda Architecture	http://lambda-architecture.net/
Flafka: Apache Flume Meets Apache Kafka for Event Processing	http://blog.cloudera.com/blog/2014/11/flafka-apache-flume-meets-apache-kafka-for- event-processing/
Architectural Patterns for Near Real-Time Data Processing with Apache Hadoop	<u>http://blog.cloudera.com/blog/2015/06/architectural-patterns-for-near-real-time-data-</u> processing-with-apache-hadoop/
Sample small files	https://github.com/filanovskiy/catchSmallBlocks

Торіс	URL
Kerberos (protocol)	https://en.wikipedia.org/wiki/Kerberos (protocol)
Instructions to Enable/Disable AD Kerberos on Oracle Big Data Appliance with Mammoth V4.2 Release (Doc ID 2029378.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=2029378.1
Instructions to Enable Kerberos on Oracle Big Data Appliance with Mammoth V3.1/V4.* Release (Doc ID 1919445.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=1919445.1
How to Set up a Cross-Realm Trust to Configure a BDA MIT Kerberos Enabled Cluster with Active Directory on BDA V4.5 and Higher (Doc ID 2198152.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=2198152.1
Understanding 'kinit' and Options for Authenticating All Nodes of a BDA Cluster (Doc ID 2004648.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=2004648.1
How to Enable/Disable HDFS Transparent Encryption on Oracle Big Data Appliance V4.4 with bdacli (Doc ID 2111343.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=2111343.1
How to Add or Remove Sentry on Oracle Big Data Appliance v4.2 or Higher with bdacli (Doc ID 2052733.1)	https://support.oracle.com/epmos/faces/DocumentDisplay?id=2052733.1
Apache Sentry	http://blog.cloudera.com/blog/2016/03/apache-sentry-is-now-a-top-level-project/

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Apache Hadoop YARN: Avoiding 6 Time-Consuming "Gotchas"	http://blog.cloudera.com/blog/2014/04/apache-hadoop-yarn-avoiding-6-time-consuming- gotchas/
Untangling Apache Hadoop YARN, Part 1: Cluster and YARN Basics	https://blog.cloudera.com/blog/2015/09/untangling-apache-hadoop-yarn-part-1/
Untangling Apache Hadoop YARN, Part 2: Global Configuration Basics	http://blog.cloudera.com/blog/2015/10/untangling-apache-hadoop-yarn-part-2/
Untangling Apache Hadoop YARN, Part 3: Scheduler Concepts	http://blog.cloudera.com/blog/2016/01/untangling-apache-hadoop-yarn-part-3/
Untangling Apache Hadoop YARN, Part 4: Fair Scheduler Queue Basics	http://blog.cloudera.com/blog/2016/06/untangling-apache-hadoop-yarn-part-4-fair- scheduler-queue-basics/
Untangling Apache Hadoop YARN, Part 5: Using FairScheduler queue properties	<u>https://blog.cloudera.com/blog/2017/02/untangling-apache-hadoop-yarn-part-5-using-</u> fairscheduler-queue-properties/

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Hadoop Compression. Compression rate – Part1	https://blogs.oracle.com/datawarehousing/hadoop-compression-compression-rate-part1
Hadoop Compression. Choosing compression codec – Part2	<u>https://blogs.oracle.com/datawarehousing/hadoop-compression-choosing-compression-</u> <u>codec-part2</u>
Secure your Hadoop Cluster	https://blogs.oracle.com/datawarehousing/secure-your-hadoop-cluster

